

NGUYEN THI MAI ANH

Business Analyst

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DOB: 2003

I am a final-year Development Economics student with a strong foundation in market operations and analytical skills. I aim to leverage my understanding of business processes and IT solutions to become a Senior IT Business Analyst within the next three years, focusing on optimizing business performance.

Education

2021 - 2025 **Business Development**

University of Economics and Business - VNU

Achievements:

- GPA: 3,52
- Achieved the encouragement scholarship of UEB in 2022
- Win 3rd prize in the faculty-level scientific research competition (self-project)

04 – 06/2024 **Business Analysis Foundation course at Hai Lua hoc BA**

Working Experience

04 – 06/2024 **Business Analyst – Hailua Project**

Brief: To build Medical system to manage the examination and support patients in their medical treatment.

- Elicited and analyzed requirements using BACCM
- Working with clients to finalize functional and non-functional requirements (Output: User story)
- Created Use case diagram for the System Design model and wrote UCS
- Design UI/UX using Figma

[Link to UI/UX design](#)

06 – 08/2024 **Research Intern**

Center for Socio-Economic Analysis and Databases

- Conducted research and gathered data
- Developed research hypotheses and models for assigned topics
- Reviewed and structured documentation

2022 - 2023 **Operation Assistant**

TeamX Hanoi

- Participated in the planning and coordination process of a series of 4 events (700+ Participants)
- Developed strategies to attract customers and promote events
- Served as the lead coordinator for two events

Skill summary

Professional skills: Requirements Elicitation, Process Modelling, User Story, Use case diagram, Wireframing with Figma, Software Requirement Specification (SRS)

Additional skills: Agile/Scrum model, Figma, Draw.io, Event planning, Research skills, MOS (Excel, Powerpoint, Word) advanced

Language

English – EF SET 64 (Ielts equivalent score: 6.5)